

## **LIANZA 2011 WORKSHOP**

### **EMPOWERING INFORMATION PROFESSIONALS THROUGH BEST PRACTICE – TECHNOLOGY COMPETENCY (60 Minutes)**

1. What does “Best Practice” mean: Open Discussion (5 Minutes) – S-J
2. Overview of Benchmarking and Reflective Frameworks: Short Presentation (10 Minutes  
(followed by Q & A)) – J, S-J 3 or 4 models and audience suggestions
3. Benchmarking in Action: a Wintec Experience: eMM Presentation (10 Minutes) - J
4. Can we identify the “10 Top Tips” for Technology Competency: Small Group work (10 Minutes)
5. Classifying the “10 Top Tips” : Use eMM to classify tips: Small Group work (5 Minutes)
6. Feedback and Consolidation: Group Presentations (10 Minutes)
7. Publication of the 10 Top Tips for Technology Competency (10 Minutes) J talk, S-J type on screen, audience prioritise